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PRESENTATIONS

Committee COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

**Date and Time
of Meeting** WEDNESDAY, 11 SEPTEMBER 2019, 4.30 PM

Please see attached the Presentation(s) provided at the Committee Meeting

11 **Presentations** (*Pages 3 - 26*)

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Cardiff and Vale of Glamorgan Regional Safeguarding Adult Board

Page 3

Social Services and Well-being (Wales) Act 2014

- Part 7
- Statutory Guidance
“Working Together to Safeguard People”

What does a Safeguarding Board do?

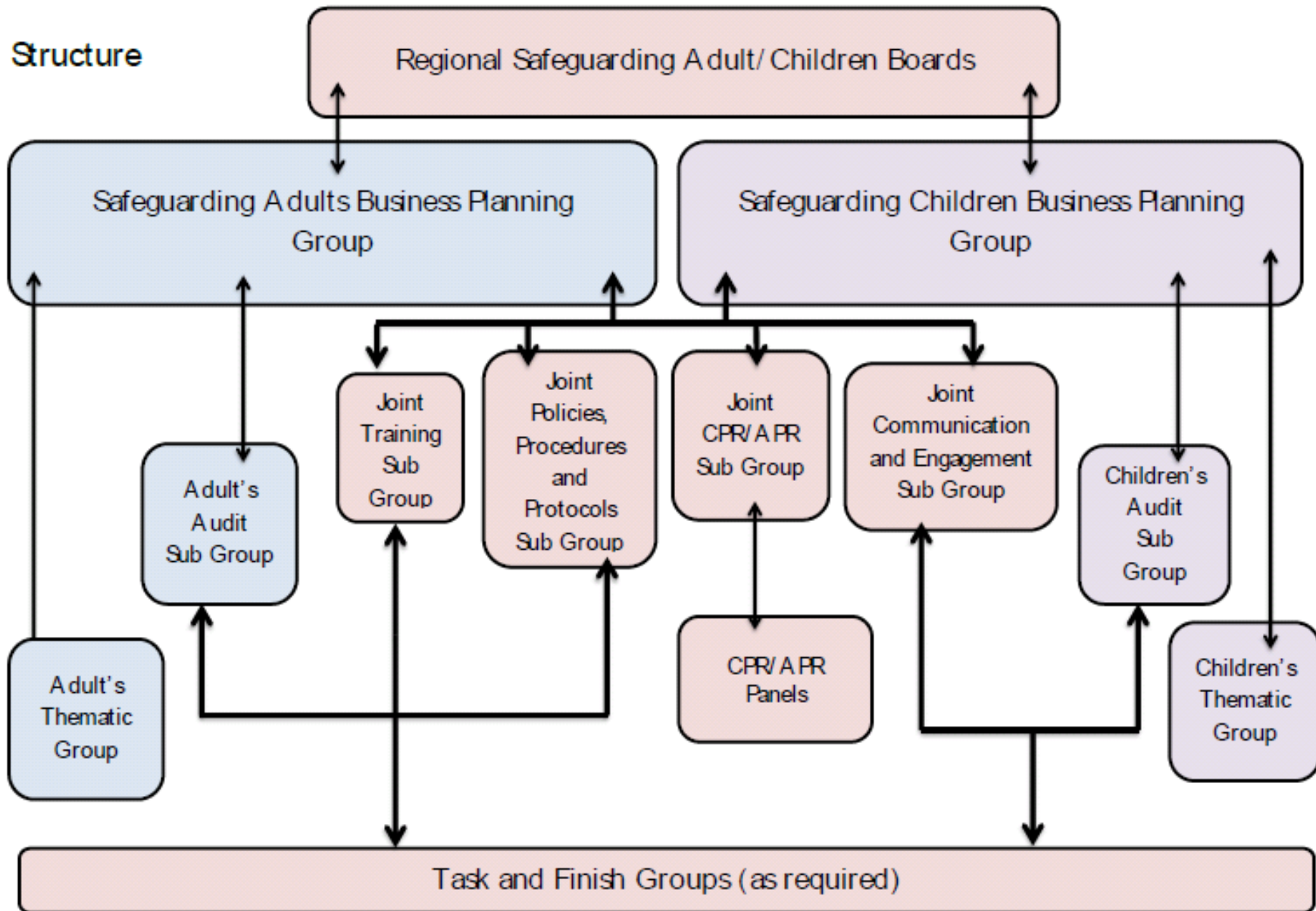
- Oversees the overall effectiveness of member agencies
- Forms an independent view of regional safeguarding work and challenges where necessary

What is a Regional Safeguarding Adult Board (RSAB)?

- **Multi-Agency Partnership**
 - **Statutory Agencies:** Police, Local Authority, Health & Velindre, Probation & Community Rehabilitation Company
 - **Other Agencies:** HMPS, National Safeguarding Team, WAST, Fire and Rescue, Third Sector, Care Providers, Legal
- **Quarterly Meetings**
- **Co-Chairs**

Claire Marchant (Director of Social Services, Cardiff)

Lance Carver (Director of Social Services, VoG)



Safeguarding Board Objectives

The objectives of a Safeguarding Adults Board are:

- a) to protect adults within its area who –
 - i. have needs for care and support (whether or not a local authority is meeting any of those needs), and
 - ii. are experiencing, or are at risk of, abuse or neglect, and
- b) to prevent those adults within its area mentioned in paragraph (a) (i) from becoming at risk of abuse or neglect.

Functions of a Board are to:

- Contribute to review and development of policies and procedures
- Raise awareness of abuse, neglect and harm in a Board's area
- Review effectiveness of local safeguarding measures
- Undertake Child and Adult Practice Reviews, audits, reviews and investigations, and monitoring their recommendations
- Review the performance of the Board in carrying out its responsibilities

Functions of a Board are to:

- Disseminate information about best practice and learning
- Research into the protection and prevention of harm
- Review the training needs and ensure provision of training
- Cooperate with other Boards
- Seek specialist advice and information
- Respond to any notification to a Board in relation to its functions
- Engage in other activities relevant to a Board's objectives

Safeguarding Adults 2018-2019

Priorities

1. Domiciliary and Care Home Sector
2. Workforce

Domiciliary and Care Home Sector

- **Domiciliary and Care Home Forums** – links developed
- **Care Provider Protocols** - aligning the two local authority care provider protocols
- **CIW Inspection Reports** - reports are now taken to Board meetings. Care homes annual reports, will be key to local authority contract monitoring. Performance Framework will include indicators on resilience of the domiciliary care market
- **Domiciliary and Care Home Engagement and Involvement of People with Care and Support Needs/advocacy** – scoping exercise and tool being developed to capture residents views

Workforce

- Policies and procedures
- Training
- Conference

Other work

- **Adult Practice Reviews**
 - Information Sharing and Multi Agency Working
 - Engagement with Services
 - Self-Neglect
 - Capacity and Consent
 - Adult at Risk Threshold for Referral
 - Domestic Abuse
- **Development Days**
- **Collaborative work:**
 - **Wales Safeguarding Procedures (11th November)**
 - **Welsh Government**
 - **National Independent Safeguarding Board**
 - **Regional Safeguarding Boards**
 - **Community Safety Partnership (DHRs, VAWDASV)**
 - **Public Services Board**

Next steps:

2019-2020 Priorities:

Workforce and Practice
Rights, Values and Voice of Person
Independent Provider Sector

Multi-agency training, lessons from reviews,
performance framework, procedures, exploitation
strategy, homelessness, develop relevant
policies/procedures

RSAB Business Unit

Our role is to ensure both Safeguarding Boards run efficiently, effectively and in accordance with the duties and functions set out in law

Kate Bishop

- Strategic Business Manager

Zoe Shioda

- RSB Administrator

Ben Davies

- Children Business Coordinator

Nicola Jones

- Adult Business Coordinator

Regional Safeguarding Adult Board

Contact:

Please contact the Safeguarding Business Unit for any additional information/guidance via the following:

Address:

Cardiff and Vale Regional Safeguarding Boards
Business Unit
Room 342
County Hall
Cardiff
CF10 4UW

 **Tel:** (02920) 871891

 **Email:** CardiffandValeRSB@cardiff.gov.uk

If you have concerns about a child:

**Contact Intake
and Family
Support**



Team on 01446 725 202

**Out of Office Hours:
Emergency Duty Team
029 2078 8570**

**Contact MASH
on 029 2053 6490**



**Out of Office Hours:
Emergency Duty Team:
029 2078 8570**



Adult Services Performance Report Quarter 1 2019-20



Gweithio dros Gaerdydd, gweithio gyda'n gilydd
Working for Cardiff, working together



Summary

Key messages from the report:

- Positive feedback from Care Inspectorate Wales activity at the First Point of Contact.
- Positive feedback from partners regarding collaborative working to reduce delays transfers over the winter months.
- Introduction of the First Point of Contact at Hospitals – working directly with people and their families to support information, advice and assistance.
- Launch of the Regional Disability strategy which was positively received.



Corporate plan

- Slight reduction in DToC performance
- Performance Against SDE target has increased against Q1 18/19.
- Work to becoming an dementia friendly city continues in earnest.
- Significant demand throughout winter has continued into Q1
- DToC action plan to address- and work with partners to look at demand/capacity and flow



Directorate Plan

- Number of those receiving a direct payment to commission their own care has increased.
- Carers assessment figures are currently being reviewed it is anticipated these will increase throughout the year.
- Average age of people entering residential care is rising which supports the delivery of more preventative and home based support.



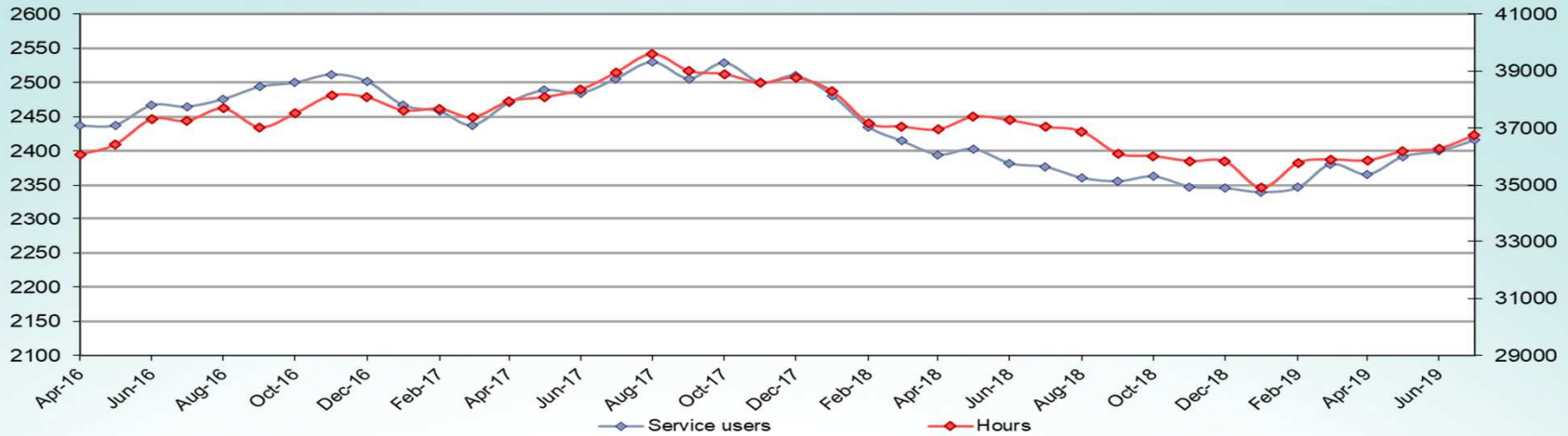
Commissioning

- Current trends show positive work to reduce the need for residential care as more support is provided at an earlier stage to maintain independence at home.
- Volume of commissioned domiciliary care hours remains stable and vastly reduced from Aug 17 levels , against a backdrop of increasing demand.

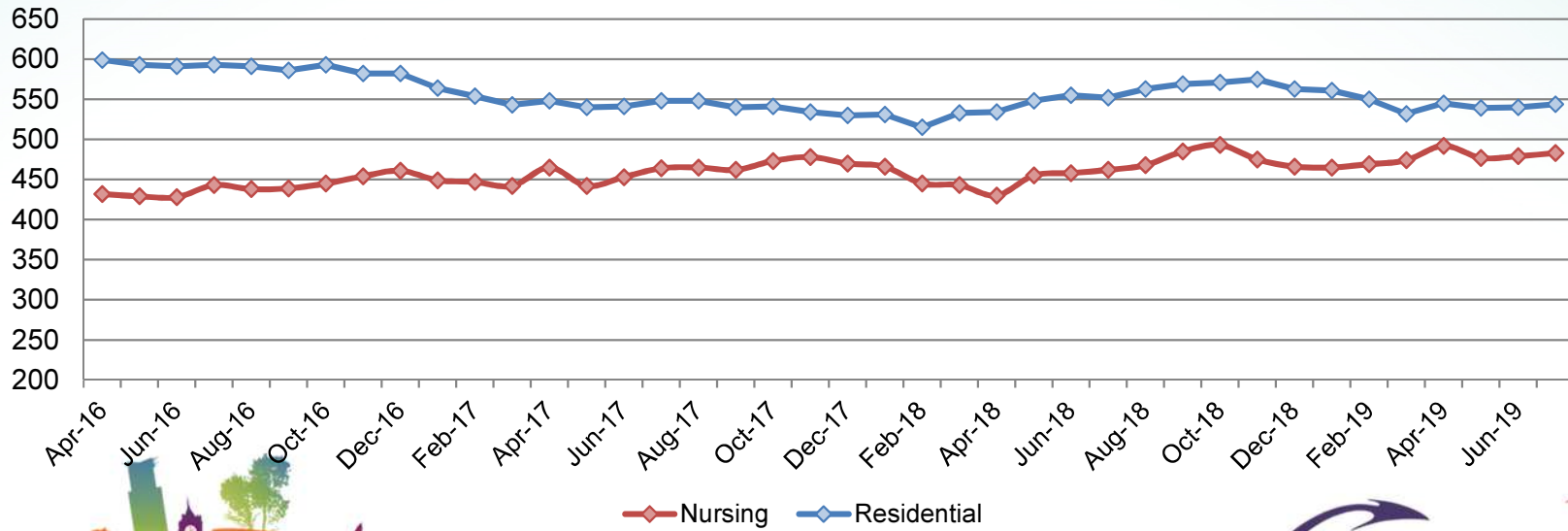


Commissioning & Service Provision

Number of people and hours - Domiciliary Care



Number of people - Residential & Nursing Care



Conclusion

- The performance report highlights positive feedback from regulators and partners.
- Improved safeguarding performance against 18/19 seven day enquiry target.
- Slight increases DToC relating to winter demand levels being maintained into Q1.
- More work is required across the year to focus on carers and the roll out of dementia friendly city status
- Renewed focus on sickness absence management.



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